



Parts Manager

Objective: Provide professional and knowledgeable service to customers who are seeking assistance in the purchase of equipment parts and store merchandise

Essential Duties

- Leadership of branch parts department through communication, teamwork, customer responsiveness and profitable decision making
- Promote and ensure internal and external customer satisfaction
- Maintain proper parts stocking levels to maximize customer satisfaction
- Place stock orders for all company parts vendors
- Maximize parts returns to vendors
- Maintain current knowledge, skills and recognize changing trends in the inventory control area
- Reconciles backorders, shortages and warehouse errors
- Use and understand standard computer applications, online parts look-up and ordering software along with dealership information system
- Provide knowledgeable and professional service to customers seeking to purchase parts and store merchandise

Qualifications

- 5 years of experience in a parts department operation, 2 years of management
- Agricultural experience industry preferred but experience in a related sector will be considered
- Ability to communicate effectively and timely with managers, customers and vendors.
- Good understanding of financial principles in relative to a control of a dealership branch parts dept.

Benefits

- Competitive salary
- Vacation
- 401k
- Health Insurance

Lamb & Webster is an equal opportunity employer.

Apply in Person or Send Resume to:

Lamb & Webster, Inc.

Attn: Tom Lamb

601 W Main St, Springville NY 14141